

Green Line Transformation

A Capital Transformation Program



Green Line Transformation Program Update, Friday, November 17

Utility relocation work for the [Symphony Station Accessibility Improvements](#) is ongoing under the [Green Line Transformation](#) (GLT) program. As a reminder, the MBTA [recently announced](#) a track improvement program with work tentatively scheduled in late November/December 2023 and throughout 2024. We encourage riders to stay tuned as the construction schedule and alternative service are finalized, and as open houses on the track work are scheduled.



A new section of steam pipe is prepared to be moved into place as utilities are relocated at Symphony Station

Did you know...

... that the MBTA recently launched an improved web interface for MyCharlie site users? Visit mycharlie.mbta.com to create an account and explore the improved features, and read the [press release here](#) to learn more.

GLT Improvements Continue Across the Green Line

- **Symphony Station Accessibility Improvements**
Utility relocation work continues in preparation for accessibility improvements at [Symphony Station](#). Crews continue to excavate for the 10" steam line near Symphony Hall and are preparing for the next phase of steam line work near Symphony Plaza East. More details can be found on the [project website](#).

To report a construction-related issue on the Symphony Station project, call the hotline at [857-202-0831](tel:857-202-0831). It will be answered during construction hours Monday-Friday (except holidays). All voicemails left outside of construction hours will be addressed on the following weekday shift.

Adjacent Projects

We also want you to be aware of adjacent projects. While the GLT team does not directly oversee these projects, we coordinate closely with the teams leading them. For the latest information about service changes, please visit the [Green Line Alerts page](#), [sign up for T-Alerts](#), and follow the [MBTA on Twitter](#).

- **Upcoming B Branch Service Suspension**

B Branch service will be suspended between North Station & Babcock Street, **Monday, November 27, through Tuesday, December 5**, for tunnel inspections. Shuttle Buses will be available between Babcock Street and Copley/Back Bay. Riders can use the Orange Line for alternate service downtown and Bus #57 for alternate service between Kenmore and Packard's Corner.

- **Upcoming C and D Branch Service Suspension**

C and D Branch service will be suspended between North Station and Kenmore, **Monday, November 27, through Tuesday, December 5**, for tunnel inspections. Shuttle Buses will be available between Kenmore and Copley/Back Bay. Riders can use the Orange Line for alternate service Downtown.

- **Upcoming Haymarket Station Closure**

Green Line trains will bypass Haymarket Station in both directions from **December 6, through December 16**, and Orange Line trains will bypass Haymarket Station in both directions from **November 27 through December 16**, to allow for private developer work on the Government Center Garage demolition.

Please note the schedule for these major infrastructure projects is dependent on weather and subject to change without notice.

For More Information

For more information on speed restrictions, visit the online [Speed Restriction Dashboard](#) that provides riders with up-to-date information on speed restrictions across the MBTA system.

Visit www.MBTA.com/GLT to see the numerous projects that GLT is carrying out to improve your experience riding the Green Line. To stay informed of service changes, sign up at www.MBTA.com/alerts.

If you have any questions, please email GLT@mbta.com.

To stay informed of Capital Transformation work on other lines, please use the links below:

- [Sign up for Red Line Transformation email updates](#)
- [Sign up for Orange Line Transformation email updates](#)

In service,

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